

Self appraisal report for Year (2022-23)

Auditor Agency: Dr Jaya Bhalla

Ministry Name: Ministry of Finance

Department Name: Department of Financial Services

Public Authority Name: Canara Bank

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function							
1.1	Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]							
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.4	Function and duties	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/media/10009/ORG%

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
								20STR%2027.05.2021.pdf correct Link may be provided for easy access
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]							
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf	Fully Met	1.54	Fully Met https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 Met
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.2.4	Exercised	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.2.5	Work allocation	Fully Met	1.54	1.54	https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf	Fully Met	1.54	Fully Met https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]							
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					el=5&menuid=6&CatID=28			?menulevel=5&menuid=6&CatID=28
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]							
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf	Fully Met	1.54	Fully Met https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.54	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.5	Rules, regulations, instructions manual and records for discharging functions[Section 4(1)(b)(v)]							
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.92	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.92	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					aspx?menulevel=5&menuid=5&CatID=9			er_page.aspx?menulevel=5&menuid=5&CatID=9
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	http://financialservices.gov.in/act-rule/Banking/Banking-Acts https://www.canarabank.com/User_page.aspx?othlink=15	Fully Met	1.92	Fully Met http://financialservices.gov.in/act-rule/Banking/Banking-Acts https://www.canarabank.com/User_page.aspx?othlink=15
1.5.4	Transfer policy and transfer orders	Fully Met	1.92	1.92	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.92	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.6	Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]							
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	3.85	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://www.canarabank.com/User_page.	Fully Met	3.85	Fully Met https://www.canarabank.com/Us

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					aspx?menulevel=5&menuid=6&CatID=28			er_page.aspx?menulevel=5&menuid=6&CatID=28
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]							
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	0.96	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.7.2	Composition	Fully Met	0.96	0.96	https://www.canarabank.com/bod.aspx	Fully Met	0.96	Fully Met https://www.canarabank.com/bod.aspx
1.7.3	Dates from which constituted	Not Applicable	0	0	empty	Not Met	0	Not Met The bank should give details of dates from which boards, committees and council are constituted
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https://www.canarabank.com/bod.aspx	Partially Met	0.48	Partially Met Information not clearly specified in the given link. The terms/tenure

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL of different committees boards, councils constituted may be mentioned on the RTI page
1.7.5	Powers and functions	Fully Met	0.96	0.96	https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf	Fully Met	0.96	Fully Met https://www.canarabank.com/media/7671/credit-sanctioning-powers.pdf
1.7.6	Whether their meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	NA
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	NA
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	Not Applicable	0	NA
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]							
1.8.1	Name and designation	Fully Met	3.85	3.85	https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf	Fully Met	3.85	Fully Met https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf	Fully Met	3.85	Fully Met https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.9	Monthly Remuneration received by officers & employees including system of compensation[Section 4(1) (b) (x)]							
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf	Fully Met	3.85	Fully Met https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	3.85	Fully Met https://www.canarabank.com/media/10015/EMPLIST_UPDATED.pdf
1.10	Name, designation and other particulars of public information officers[Section 4(1) (b) (xvi)]							
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority	Fully Met	3.85	3.85	https://canarabank.com/media/4570/english%20version%2020122022.pdf	Fully Met	3.85	Full https://canarabank.com/media/4570/english%20version%2020122022.pdf Met
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://canarabank.com/media/4570/english%20version%2020122022.pdf	Fully Met	3.85	Fully Met https://canarabank.com/media/4570/english%20version%2020122022.pdf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL pdf
1.11	No. Of employees against whom Disciplinary action has been proposed/ taken(Section 4(2))							
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty	Not Met	0	Not Met
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty	Not Met	0	Not Met
1.12	Programmes to advance understanding of RTI(Section 26)							
1.12.1	Educational programmes	Fully Met	1.92	1.92	Trainings conducted for PIOs and supporting staffs https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	1.92	Fully Met Trainings conducted for PIOs and supporting staffs https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	It is mandatory for all the PIOs and supporting staffs to attend the training programs	Fully Met	1.92	Fully Met
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	Training conducted https://www.canarabank.com	Fully Met	1.92	Fully Met Training conducted https://www.canarabank.com

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					k.com/User_page.aspx?menulevel=5&menuid=6&CatID=28			ww.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://www.canarabank.com/User_page.aspx?othlink=15	Fully Met	1.92	Fully Met https://www.canarabank.com/User_page.aspx?othlink=15
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]							
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28	Fully Met	7.69	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28
Total			96	88		97	88	
2	Budget and Programme							
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]							
2.1.1	Total Budget for the public authority	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.2	Budget for each agency and plan & programmes	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.3	Proposed expenditures	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.4	Revised budget for each agency, if any	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.5	Report on disbursements made and place where the related reports are available	Not Applicable	0	0	empty	Not Applicable	0	NA
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)							
2.2.1	Budget	Not Applicable	0	0	empty	Not Applicable	0	NA
2.2.2	Foreign and domestic Tours by ministries and	Not Applicable	0	0	empty	Not Applicable	0	NA

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	officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit							
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	16.67	16.67	https://www.canarabank.com/tenders.aspx https://www.canarabank.com/User_page.aspx?cid=110	Fully Met	16.67	Fully Met https://www.canarabank.com/tenders.aspx https://www.canarabank.com/User_page.aspx?cid=110
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]							
2.3.1	Name of the programme of activity	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5
2.3.2	Objective of the programme	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5
2.3.3	Procedure to avail benefits	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					aspx?menulevel=1&menuid=1&CatID=5			er_page.aspx?menulevel=1&menuid=1&CatID=5
2.3.4	Duration of the programme/ scheme	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5
2.3.5	Physical and financial targets of the programme	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5
2.3.6	Nature/ scale of subsidy /amount allotted	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5
2.3.7	Eligibility criteria for grant of subsidy	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Fully Met	6.25	6.25	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5	Fully Met	6.25	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=1&CatID=5
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]							
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Fully Met	25	25.00	https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=2&CatID=36	Fully Met	25.00	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=1&menuid=2&CatID=36
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Fully Met	25	25.00	https://www.canarabank.com/User_page.aspx?othlink=107	Fully Met	25.00	Fully Met https://www.canarabank.com/User_page.aspx?othlink=107
2.5	Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]							
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	Not Applicable	0	NA
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Applicable	0	0	empty	Not Applicable	0	NA
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]							
2.6.1	CAG and PAC paras and the action taken reports	Not Applicable	0	0	empty	Not Applicable	0	NA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	(ATRs) after these have been laid on the table of both houses of the parliament.							
Total			117	117		117	117	
3	Publicity Band Public interface							
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]							
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	https://www.canarabank.com/User_page.aspx?othlink=15 https://www.canarabank.com/media/7101/3-2-rti-bare-act-hindi.pdf http://financialservices.gov.in/act-rule/Banking/Banking-Acts	Fully Met	12.50	Fully Met https://www.canarabank.com/User_page.aspx?othlink=15 https://www.canarabank.com/media/7101/3-2-rti-bare-act-hindi.pdf http://financialservices.gov.in/act-rule/Banking/Banking-Acts
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Fully Met	12.5	12.50	All scheme details are published on social media such as FACE BOOK, TWITTER ETC. and inputs given by public are considered while finalizing	Fully Met	12.50	Fully Met All scheme details are published on social media such as FACE BOOK, TWITTER ETC. and inputs given by public are considered

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					such schemes.			while finalizing such schemes. The link of social media may be provided on the RTI page
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	Not Applicable	0	NA
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]							
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which	Fully Met	16.67	16.67	The Bank has published all	Fully Met	16.67	Fully Met Bank may

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year				its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/in puts given by public via social medias are considered while formulating policies.			consider making the consultation process more interactive and it should further outline public consultation process.
3.2.2	Publish all relevant facts while formulating	Fully Met	16.67	16.67	The Bank has	Fully Met	16.67	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	<p>important policies or announcing decisions which affect public to make the process more interactive</p> <p>- Outline the Public consultation process</p>				<p>published all its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/inputs given by public via social medias are considered while formulating policies.</p>			<p>Bank may consider making the consultation process more interactive and it should further outline public consultation process.</p>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Fully Met	16.67	16.67	The Bank has published all its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/inputs given by public via social medias are considered while formulating	Fully Met	16.67	Fully Met Bank may consider making the consultation process more interactive and it should further outline public consultation process.

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					policies.			
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]							
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://canarabank.com/ https://www.canarabank.com/canaraH.aspx	Fully Met	50.00	Fully Met https://canarabank.com/ https://www.canarabank.com/canaraH.aspx
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]							
3.4.1	Information manual/handbook available in Electronic format	Fully Met	25	25.00	https://www.canarabank.com/User_page.aspx?othlink=133	Fully Met	25.00	Fully Met https://www.canarabank.com/User_page.aspx?othlink=133
3.4.2	Information manual/handbook available in Printed format	Fully Met	25	25.00	Available in Head Office	Fully Met	25.00	Fully Met Bank may like to provide manual/handbook in printed format in regional and other offices of bank
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]							
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://www.canarabank.com/User_page.aspx?subid=5	Fully Met	25.00	Fully Met https://www.canarabank.com/User_page.aspx?subid=5
3.5.2	List of materials available At a reasonable cost of the medium	Not Applicable	0	0	empty	Not Applicable	0	NA
Total			200	200		200	200	

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4	E-Governance							
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]							
4.1.1	English	Fully Met	14.29	14.29	https://www.canarabank.com/	Fully Met	14.29	Fully Met https://www.canarabank.com/
4.1.2	Vernacular/ Local Language	Fully Met	14.29	14.29	https://www.canarabank.com/canaraH.aspx	Fully Met	14.29	Fully Met https://www.canarabank.com/canaraH.aspx
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]							
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	Differs from document to document uploaded in the website	Fully Met	28.57	Fully Met Differs from document to document uploaded in the website
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]							
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://www.canarabank.com/	Fully Met	9.52	Fully Met https://www.canarabank.com/
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://www.canarabank.com/	Fully Met	9.52	Fully Met https://www.canarabank.com/
4.3.3	Location where available	Fully Met	9.52	9.52	https://www.canarabank.com/	Fully Met	9.52	Fully Met https://www.canarabank.com/
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]							
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	https://www.canarabank.com/locator.aspx	Fully Met	7.14	Fully Met https://www.canarabank.com/locator.aspx
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://www.canarabank.com/	Fully Met	7.14	Fully Met https://www.canarabank.com/

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					anarabank.com/locator.aspx			s://www.canarabank.com/locator.aspx
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://www.canarabank.com/locator.aspx	Fully Met	7.14	Fully Met https://www.canarabank.com/locator.aspx
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	https://www.canarabank.com/locator.aspx	Fully Met	7.14	Fully Met https://www.canarabank.com/locator.aspx
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)							
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=5&CatID=2	Fully Met	3.57	Fully Met https://www.canarabank.com/User_page.aspx?menulevel=5&menuid=5&CatID=2
4.5.2	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020	Fully Met	3.57	Fully Met https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L)

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.			no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.
4.5.3	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Not Applicable	0	NA
4.5.4	List of schemes/ projects/ programme underway	Fully Met	3.57	3.57	https://www.c anarabank.co	Fully Met	3.57	Fully Met http s://www.canar

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					m/ https://www.canarabank.com/tenders.aspx			abank.com/ Fully Met https://www.canarabank.com/tenders.aspx
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	3.57	3.57	https://www.canarabank.com/tenders.aspx	Fully Met	3.57	Fully Met https://www.canarabank.com/tenders.aspx
4.5.6	Annual Report	Fully Met	3.57	3.57	https://www.canarabank.com/User_page.aspx?othlink=107	Fully Met	3.57	Fully Met https://www.canarabank.com/User_page.aspx?othlink=107
4.5.7	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	https://www.canarabank.com/User_page.aspx?othlink=133	Fully Met	3.57	Fully Met https://www.canarabank.com/User_page.aspx?othlink=133
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter	Fully Met	3.57	3.57	https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf	Fully Met	3.57	Fully Met https://www.canarabank.com/media/7674/Citizen-Charter-on-Customer-Service.pdf
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]							
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 further, Kolkata High Court vide its Judgment in	Fully Met	14.29	Fully Met https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 further, Kolkata High Court vide its

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					<p>Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.</p>			<p>Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.</p>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	<p>https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above</p>	Fully Met	14.29	<p>Fully Met https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh</p>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.			above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.
4.7	Replies to questions asked in the parliament[Section 4(1)(d)(2)]							
4.7.1	Details of questions asked and replies given	Not Applicable	0	0	empty	Not Met	0	Not Met The bank should provide link for replies to questions and answered by their department in Parliament
Total			168	168		196	168	
5	Information as may be prescribed							
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]							
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://canarabank.com/media/4570/english%20version%2020122022.pdf	Fully Met	20.00	Fully Met https://canarabank.com/media/4570/english%20version%2020122022.pdf
5.1.2	Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	https://canarabank.com/User_page.aspx?	Fully Met	20.00	Fully Met https://canarabank.com/User_p

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					menulevel=5&menuid=6&CatID=28			age.aspx?menulevel=5&menuid=6&CatID=28
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers	Fully Met	20	20.00	Ms.Mridula G, Divisional Manager, RLFP Wing, HO Bengaluru is the Nodal Officer for Canara Bank	Fully Met	20.00	Fully Met Ms.Mridula G, Divisional Manager, RLFP Wing, HO Bengaluru is the Nodal Officer for Canara Bank
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Fully Met	20	20.00	https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish	Fully Met	20.00	Fully Met https://canarabank.com/User_page.aspx?menulevel=5&menuid=6&CatID=28 Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					the same on our website (w.e.f 21.01.2022): 1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4. CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive Overseeing RIA Section, RL&FP Wing : Convener			the same on our website (w.e.f 21.01.2022): 1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4. CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive Overseeing RIA Section, RL&FP Wing : Convener
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information	Fully Met	20	20.00	https://canara.bank.com/Use	Fully Met	20.00	Fully Met https://canaraban

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers				<p>r_page.aspx?menulevel=5&menuid=6&CatID=28</p> <p>Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022):</p> <p>1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4.</p>			<p>k.com/User_page.aspx?menulevel=5&menuid=6&CatID=28</p> <p>Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022):</p> <p>1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4.</p>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive Overseeing RIA Section, RL&FP Wing : Convener			CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive Overseeing RIA Section, RL&FP Wing : Convener
Total			100	100		100	100	
6	Information Disclosed on own Initiative							
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information							
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://www.canarabank.com/	Fully Met	25.00	Fully Met https://www.canarabank.com/ Canara bank has Suo-moto disclosed all relevant information on its RTI Page
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Publ							
6.2.1	Whether STQC certification obtained and its validity	Not Applicable0		0	empty	Not Applicable0		NA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
6.2.2	Does the website show the certificate on the Website?	Not Applicable	0	0	empty	Not Applicable	0	NA
Total			25	25		25	25	
Grand Total			706	698		735	698	